

2017-2018 BUDGET QUESTION

Response to Request for Information

DEPARTMENT: Austin Energy

REQUEST NO.: 140

REQUESTED BY: Casar

DATE REQUESTED: 8/24/17

DATE POSTED: 8/30/17

REQUEST: Please describe how Austin Energy coordinates funding and resources for weatherizing homes with other City departments and nonprofit partner agencies. How many homes or units are expected to be weatherized in FY 2017? How many homes or units are expected to be weatherized in FY 2018 based on the proposed budget?

RESPONSE: *Please describe how Austin Energy coordinates funding and resources for weatherizing homes with other City departments and nonprofit partner agencies.*

Austin Energy (AE) partners with numerous City departments, county, utility and over 45 nonprofit agencies to provide low income services. Working together, we are able to optimize low income focused resources through exchanging referrals of customers eligible for weatherization and other low income services.

The AE weatherization team participates in various organizations to obtain program enhancement suggestions, coordination of resources and referrals for low income services. These include COA, county, utility and community partners:

Utilities:

- AE coordinates and implements the installation of low flow water devices for Austin Water in single and multifamily low income projects
- AE performs safety checks which includes a gas component and exchanges referrals with Texas Gas Services

City of Austin Departments, County and Community Organizations:

- COA Fire Department and Family Eldercare provided door-to-door weatherization applications, energy efficiency lighting and tips partnering with AE
- Neighborhood Housing and Economic Development has coordinated federal grants and loans for roof and structural repair with AE weatherization
- Housing Authority City of Austin provided eligible multifamily properties receiving subsidies to AE while obtaining rebates and assisting with federal grant reports
- Travis County coordinates their low income services

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Austin Energy Discount Steering Committee

Utility: Austin Energy

State and County Services: Travis County Health & Human Services, Texas Health & Human Services Commission

Community Services: religious organizations, Meals on Wheels and More, the Texas Veterans of Foreign Wars Foundation, Saint Louise House, Any Baby Can and the Caritas of Austin

Austin Housing Repair Coalition

City of Austin Departments: Austin Energy, Austin Water Utility, Code Compliance, Neighborhood Housing & Community Development

State and County Services: Travis County Health & Human Services, Texas Department of Housing & Community Affairs

Community Services: Meals on Wheels Central Texas, Area Agency on Aging, Austin Groups for the Elderly, Community Action Network, Family Eldercare, Housing Works Austin, United Way of Greater Austin, No-Cost Home Repair Partners, American YouthWorks, Austin Area Urban League, Austin Habitat for Humanity, Interfaith Action of Central Texas, Rebuilding Austin Together, Easter Seals

RESPONSE: *How many homes or units are expected to be weatherized in FY 2017?*

Austin Energy projects over 800 single family homes and more than 3,000 multifamily units will be weatherized under the Customer Energy Services programs in FY17.

RESPONSE: *How many homes or units are expected to be weatherized in FY 2018 based on the proposed budget?*

Austin Energy estimates similar values for single and multifamily units will be weatherized in FY18.

The above excludes other programs for low-moderate income including loans, appliance rebates, school based education, aggressive energy codes, Green Building SMART Housing Projects, the energy usage app with tier alerts - all of which help lower energy usage.